Mails being refused by Gmail due to ipv6 in mailheader

Gmail is rejecting mails because of ipv6 information in the mail header

Help and Support

Help Desk

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The solution is On all exchange servers (mailbox, hub, cas) add this to the registry and reboot the servers

hkey_local_machine\system\currentcontroset\services\tcpip6\parameters\ add entry Reg_dword disabledcomponents with decimal 255

Dont disable ipv6 on the nic, just add the record to registry. Disabling IPV6 on the nic will also disable exchange

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